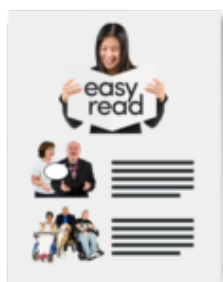


Glasgow City Integration Joint Board
Strategic Plan for Health and Social Care
2023 – 2026



In this Easy Read document, difficult words are in **bold**.

We explain what these words mean in the sentence after they have been used.



Some words are blue and underlined. These are links which go to another website which can give you more information.

About the Strategic Plan for Health and Social Care



The plan needs to suit everyone who lives in the city and meet their needs.



We asked people what they thought should be in the plan.



The plan has information about how we plan to deliver services.



The plan has information about the changes we want to make.

About Health and Social Care Integration



Councils and Health Boards have to work together when they are planning health and social care.



There is a law that tells Councils and Health Boards to work together

This law is called the [Public Bodies \(Joint Working\) \(Scotland\) Act 2014.](#)



Councils and Health Boards working together like this is called 'Health and Social Care **Integration.**'

Integration is when different things or people are brought together.

About Health and Social Care Integration



A group called the Integration Joint Board decides how services should be delivered.



The Glasgow City Health and Social Care Partnership deliver the services.

This is sometimes shortened to HSCP.



The HSCP has staff from Glasgow City Council and NHS Greater Glasgow and Clyde.

About the services included in this plan



The plan has information about the changes we want to make.

Here is a list of some of the services included in the plan.



Alcohol and drug services.



Mental health services.



Social care services for children.

About the services included in this plan



Social care services for adults and older people.



Homelessness services.

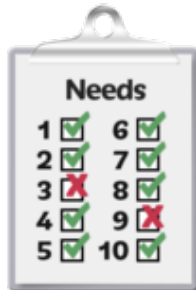


GP services.



Dental services.

About the people who live in Glasgow City.



There are different reasons that people might need support to live their life.



635, 640 people live in Glasgow City.

This is 11.6% of all the people who live in Scotland.



People in Glasgow do not live as long as people in the rest of Scotland.



274,000 people in Glasgow live in a **deprived area**.

A **deprived area** is somewhere people do not have enough of important things like money or food.

About the people who live in Glasgow City.



11.5% of people who live in Glasgow are from a **minority ethnic** group.

Minority ethnic people are people who live in places where most of the other people are a different race.



11% of people in Glasgow say their health is bad or very bad.



28.6% of people in Glasgow have a **limiting** long-term illness or condition.

Limiting means the illness or condition affects what the person can do from day to day.



6.5% of people in Glasgow have a mental health condition.

What we want to happen in Glasgow.



We think people who live in a **strong community** have healthier lives.



A **strong community** is somewhere people can have their say about what happens where they live.



People who live in strong communities have the things they need to live well.



Strong communities have places like libraries, community centres and parks that bring people together.

About the Partnership Priorities



The Partnership priorities are the things we think are important based on what you told us.

6

There are 6 partnership priorities for Glasgow City in 2023 – 2026.



The partnership priorities are listed below.



There are different tasks we will do to complete each priority.

Partnership Priority 1: Prevention, early intervention and well-being



We want people to have better health and wellbeing.



We will reduce the impact of poverty and **social isolation**.

Social Isolation is when someone has no or very little contact with other people.



We want people to have the right support at the right time.



We will make sure people get the right support to stay independent.

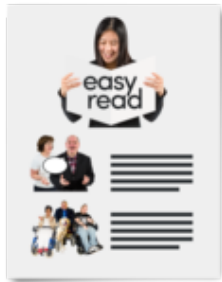
Partnership Priority 2: Supporting greater self-determination and informed choice



People will be able to make choices about the things that matter to them.



We will support people to take part and make decisions.



People will have the information they need to make decisions.



People who have used services can tell us what would make them better.

Partnership Priority 3: Supporting people in their communities



We will support people to live safely at home for as long as possible.



We will encourage people to live a healthy, independent, meaningful and satisfying lives.



We will make sure communities have what they need to support people.



We will work with other organisations to try new ways to provide support.

Partnership Priority 4: Strengthening communities to reduce harm



We will make sure people are safe from harm.



Strong communities are one way that we will reduce harm.



We want to protect vulnerable people.



We understand that sometimes we will not be able to avoid **risks**.

A **risk** means it is possible something bad might happen.

Priority 5: A healthy, valued and supported workforce



HSCP staff will have lots of skills and will be well trained.



The staff will be ready to meet any challenges.



Staff health and wellbeing will be supported.

Priority 6: Building a sustainable future



We will work with our partners to deliver a **sustainable** model.

Sustainable means that something will be able to continue.



We will be environmentally, financially and socially sustainable.



We will use resources like staff and money in a way that is value for money.



Sometimes we might have to tell you there are things we cannot do.

Partnership working and involving others



We need to work together with other organisations and people.



People who have used services should have a say in how the services are run.



Service users and carers should be able to talk to staff about how services will work.



Everyone needs to listen to and respect each other.

Partnership working and involving others



Planning services starts with the community and not senior management.

We call this involvement.



The community should help to decide who should be involved in decisions.



Everyone should have the same chance to get involved.

Some people might need more help to get involved.

This is called equality.



We will make sure people are involved at the right time to make a difference to decisions.

Partnership working and involving others



We will communicate with people in a way that works for them.



Everyone should be part of collecting and talking about feedback.



We want people who take part to feel they have made difference.



We will tell people who have been involved about the results.

